



## THE HONOR FOUNDATION

*Navy SEAL Foundation, A Founding Partner*

The Honor Foundation (THF) is a unique transition institute exclusively for the U.S. Special Operations Community members to translate their elite military service to the private sector and develop the next generation of corporate and community leaders.

The Honor Foundation provides professional development and world-class support dedicated to preparing these outstanding men and women to continue to realize their maximum potential after their military service career. Often underutilized in the private sector of business and entrepreneurship, our programs allow the civilian workplace to deploy this incredible talent pool more effectively.

### **JOB DESCRIPTION:**

**Job Title:** Program Coordinator, San Diego Campus

**Status:** Full Time

**FLSA Status:** Exempt

**Supervisor:** Director of Programs, San Diego Campus

**Department:** San Diego

**Date Prepared:** 10/15/2021

**Please send resumes to:** Hillary Hays, Director of People [hillary@honor.org](mailto:hillary@honor.org)

### **GENERAL SUMMARY:**

The Program Coordinator works closely with the Director of Programs for the San Diego campus to deliver The Honor Foundation (THF) career transition Program, classes are held in the evenings at the THF San Diego campus. Major responsibilities for this aspect of the position include:

### **PROGRAMS:**

- (50%) Coordinating with the Director of Programs for all operational and delivery aspects and data collection of assigned programs and events including:
  - THF Programs
  - THF Information Sessions
  - Special Events on and off Campus
- (20%) Managing communications, facilitating connectivity, and maintaining close working relationships through continual contact both in person and via email and/or telephone:
  - THF's Fellows, Faculty, Coaches and other stakeholders.
- (10%) Coordinating with the Director of People for logistics related aspects of West Coast THF Program networking events and alumni treks.
  - In collaboration with the Programs and People team, coordinating guest speakers for class.
- (10%) Coordinating with THF Staff for office operations.
- (10%) Assist with Business Operations conducted at San Diego Campus.

### **SPECIFIC DUTIES AND RESPONSIBILITIES:**

- Assists the Director of Programs with administration and logistics of THF Program with the goal of providing extraordinary customer service.



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- o Actively participates in THF Program, planning meetings, and post-program debrief meetings.
- o Actively participates in the planning and execution of program activities (class nights, networking events, treks, graduation, etc.) to enhance communications, provide support and address issues as they arise.
- o Coordinates with the Director of Programs on program logistics requirements
  - Serves as the point of contact with potential Fellows during their application process to resolve any application issues and answer application questions.
  - Assists the Director of Programs in managing course communications with Fellows prior to, during, and post THF Program.
  - Prepares welcome letters, logistics information, assessments and attendance verification for all Fellows.
  - Ensures all class materials, videos and other logistic information is posted on a timely basis to the Google Drive both pre- and post-program.
  - Updates Salesforce as required.
  - Maintains currency of THF Program calendar including Zoom invites for Fellows as required.
  - Manages the assignment of wi-fi access for Fellows, faculty/speakers, and coaches for each program.
  - Coordinates with faculty to confirm schedule, classroom requirements, and materials no later than one week prior to class.
  - Purchases all class materials
  - Coordinates catering
  - Coordinates childcare if required
- o Assists the Director of Programs in maintaining the THF Program budget.
- o Process all payments-invoicing from program costs, office expenses, and personal travel
- Serves as contact and liaison with local military commands and communities for information and recruitment.
- Coordinates building and WIFI access for San Diego Campus employees.
- Purchases office supplies and materials.
- Perform special tasks as required.
  - o Assists Operations Team with maintaining building requirements and basic business functions:
    - Check mailbox 2 - 3 times a week.
    - Record donor checks and file for record physically and digitally.
    - Process bills through accounting and file for record physically and digitally.
    - Maintain record of all keys and key cards.
    - Coordinate directly with the building management company for repairs, updates, and management as needed.

### **SCHEDULE/CALENDAR:**

Program length, also referred to as a GROUP or cohort, is 3-months. Each Group typically runs 2 classes per week from 5pm to 9pm, with class preparation beginning by 3 pm. THF Campus



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offerings historically run two Groups per campus [Spring and Fall]. As THF's impact expands, program offerings may also grow beyond 2 per year. Operations require some onsite duties.

### **TRAVEL:**

Travel may be required (up to 2 times per year) for organizational functions.

### **EDUCATION:**

High School Diploma required; higher education preferred.

### **QUALIFICATIONS:**

- Experience with Microsoft Office Suite, Google Suite software, database and internet applications required.
- Experience with general administration and logistics support.
- Experience in event planning is preferred.
- Experience with the military and military culture is preferred.
- Experience presenting to a group, class, workshop, is preferred.
- Familiar with the THF mission, vision, goals, values and guiding principles.
- Working knowledge of office machinery.
- Experience with Salesforce, Slack, Zoom, Expensify, and other THF utilized software/apps preferred.

### **ABILITIES:**

- Strong customer and service focus.
- Ability to work independently and within a team environment.
- Ability to define problems, collect data, establish facts, draw valid conclusions and suggest/provide solutions.
- Exhibit strong interpersonal skills, communicate effectively, and maintain a professional demeanor; good judgment; be culturally sensitive.
- Excellent writing and proofreading skills.
- Strong attention to detail.
- Ability to organize, prioritize and manage multiple tasks simultaneously and remain cognizant of deadlines and schedules.
- Ability to display strong interpersonal skills and communicate effectively with faculty, staff, outside service providers, program participants, and general public.
- Ability to work in a fast-paced environment. Adaptability and agility required.

### **SUPERVISION:**

Position does not have any positions reporting to him/her.

### **PHYSICAL/MENTAL DEMANDS:**

Requires sitting and standing associated with a normal office environment. Manual dexterity using computer keyboard. May be required to lift and transport materials up to 50 pounds in weight.